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## QUALITY POLICY

We are committed to achieving total internal and external customer satisfaction by designing, manufacturing and distributing quality products and providing services that meet or exceed our customer's specified and perceived needs. This will be achieved while complying with all relevant laws, legislation and regulations and other requirements to which the Company may commit from time to time.

We will strive to comply with, improve and verify the effectiveness of our management system through continuous improvement activities in all aspects of our operation. This will be achieved through the setting and review of quality objectives and targets in:

- ◆ the quality of our workplace
- ◆ our performance as individuals as well as a team
- ◆ our processes and services

Our commitment to quality has the full and total support of Mackay's Board of Directors. The Company requires all its employees, at every level, in all departments, to accept their share of responsibility for the quality of our products and services.

**Craig Evans**  
**Chief Executive Officer**  
**13 April 2023**